





Andy Northcote Cricket Academy Limited

Terms and Conditions Policy

About this policy

This website is owned and operated by Andy Northcote Cricket Academy Limited. These "Terms" set forth the terms and conditions under which you may use our website and services as offered by us. The website entails the following:

- www.andynorthcotecricket.com and
- www.cricport.co.uk

offering visitors coaching services and cricket products including a coaching app, equipment and teamware sales. By accessing or using the websites of our services, you approve that you have read, understood, and agree to be bound by these "Terms".

Who can access our online uses

In order to use either website and/or receive our services, you must be at least 18 years of age, or have consent from your responsible adult.

Commercial terms to the customers

When buying an item, you agree that: (i) you are responsible for reading the full item listing before making a commitment to buy it: (ii) you enter into a legally binding contract to purchase an item when you commit to buy an item and you complete the check-out payment process.

The prices we charge for using our services / for our products are listed on the website. We reserve the right to change our prices for products displayed at any time, and to correct pricing errors that may inadvertently occur. Additional information about pricing is available on the payments page.

Return and refund policy

You can return items back to us, unused, within 14 days of purchase. We will refund or exchange your money, excluding postage. Return postal address is: Andy Northcote Cricket Academy Limited, 31 Anderson Close, Needham Market, IP6 8UB. Please note, all personalised teamware items cannot be returned unless due to a faulty product.

Retention of right to change offering

We may, without prior notice, change the services; stop providing the services or any features of the services we offer; or create limits for the services. We may permanently or temporarily terminate or suspend access to the services without notice and liability for any reason, or for no reason.

Promotional emails and content

You agree to receive from time to time promotional messages and materials from us, by mail, email or any other contact form you may provide us with (including your phone number for calls or text messages). If you don't want to receive such promotional materials or notices – please just notify us at any time.

Contact us

For any further information, please do not hesitate to contact Andy Northcote info@cricport.co.uk